



# Privacy Policy

PROSPECTA GLOBAL SOLUTIONS

# Prospecta's Policy

The D&S GERACAO DE DEMANDA COMERCIAL LTDA prioritizes the protection of personal data, maintaining all due aspects of security and privacy. We are also committed to the transparency of the personal data processing of our stakeholders. Therefore, this Privacy Policy establishes how the collection, use and transfer of information from customers and other people that access or use our website is done.

By using our services, you understand that we collect and use your personal information in the ways described in this Policy, under the Data Protection rules (LGPD, Federal Law 13.709/2018), the consumerist provisions of Federal Law 8078/1990 and other rules of the applicable Brazilian legal system.

Thus, D&S GERACAO DE DEMANDA COMERCIAL LTDA, registered with the CNPJ/MF under n° [REDACTED], henceforth referred to simply as D&S GERACAO DE DEMANDA COMERCIAL LTDA, in the role of Data Controller, undertakes to comply with the provisions in this Privacy Policy.

## Which data do we collect about you and for what purpose?

Our website collects and uses some of your personal data, to enable the provision of services and improve the user experience.

- Personal data provided by the holder;
- Data provided by the user (contact information, professional data, financial or technical information);
- Navigation data (ex.: IP address,, localization, country, navigation time, access time) or data that arise of your interaction with our website;
- Cookies and tracking systems from the internet;
- Information about the user's religious conviction is collected at the time they fill out their registration.



# Consent

It is with your consent that we process your personal data. Consent is the free, informed and unequivocal statement by which you authorize D&S GERACAO DE DEMANDA COMERCIAL LTDA to process your data.

Accordingly, in line with the General Law of Data Protection, your data will only be collected, processed and stored with prior and express consent.

Your consent will be obtained specifically for each purpose described above, evidencing D&S GERACAO DE DEMANDA COMERCIAL LTDA's commitment to transparency and goodwill towards its users/customers, following the relevant legislative regulations.

By using the services of D&S GERACAO DE DEMANDA COMERCIAL LTDA and providing your personal data, you are aware of and consenting to the provisions of this Privacy Policy, in addition to knowing your rights and how to exercise them.

At any time, free of charge, you may revoke your consent.

It is important to highlight that revocation of consent for the processing of data may imply the impossibility of the proper performance of some functionality of the website that depends on the operation. Such consequences will be previously informed.

## What are your rights?

The D&S GERACAO DE DEMANDA COMERCIAL LTDA guarantees its users/customers their rights as provided for in article 18 of the General Law of Data Protection. This way, free of charge and at any time, you can:

- Confirm the existence of data processing, in a simplified way or in a clear and complete format;
- Access your data, being able to request them in a legible copy in printed form or electronically, safe and adequate;
- Correct your data, when requesting its edition, correction or updates;
- Limit your data when unnecessary, excessive or treated in violation of the legislation through anonymization, blocking or deletion;
- Request the portability of your data, through a report of registered data that D&S GERACAO DE DEMANDA COMERCIAL LTDA handles about you;
- Delete your processed data based on your consent, except in cases provided by law;
- Revoke your consent, disallowing the processing of your data;
- Inform yourself about the possibility of not giving your consent and the consequences of the refusal;

## How can you exercise your rights as a titleholder?

To exercise your rights as titleholder, you must contact D&S GERACAO DE DEMANDA COMERCIAL LTDA through the following available means:

- Via e-mail;
- Via telephone.

To guarantee your correct identification as titleholder of the personal data object of request, it is possible that we may request documents or other evidence that can prove your identity. In this case, you would be previously informed.

## How and how long will your data be stored?

Your collected personal data will be used and stored for the time necessary to provide the service or to achieve the purposes listed in this Privacy Policy, considering the rights of data subjects and controllers.

Your collected personal data will be used and stored for the time necessary to provide the service or to achieve the purposes listed in this service policy, considering the rights of data subjects and controllers.

In general, your data will be kept as long as the contractual relationship between you and D&S GERACAO DE DEMANDA COMERCIAL LTDA lasts. After the period of storage of personal data, these will be deleted from our databases or anonymized, except for the hypotheses legally provided for in Article 16 of the General Law of Data Protection, namely:

- Fulfillment of legal obligation or regulatory by the controller;
- Study by research bodies, guaranteed, whenever possible, the anonymization of personal data;
- Transfer to a third party, provided that the requirements for data processing set forth in this Law are respected; or D - Exclusive use of the controller, with access by third parties prohibited, and provided that the data is anonymized.

In other words, personal information about you that is essential for the fulfillment of legal, judicial and administrative determinations and/or for the exercise of the right of defense in juridical and administrative proceedings will be maintained, despite the exclusion of other data.

The collected data storage reflects our commitment to the security and privacy of your data. We employ technical protection measures and solutions capable of ensuring the confidentiality, integrity and inviolability of your data. Furthermore, we also have security measures appropriate to the risks and control access to stored information.

## What do we do to keep your data safe?

To keep your personal information safe, we use physical, electronic and managerial tools aimed at protecting your privacy.

We apply these tools considering the nature of the personal data collected, the context and purpose of the process and the risks that possible violations generate for the rights and freedoms of the holder of the data collected and processed.

Among the measures adopted, we highlight the following:

- Only authorized people have access to your personal data
- Access to your personal data is only done after the confidentiality commitment C - Your personal data is stored in a safe and adequate environment.

The D&S GERACAO DE DEMANDA COMERCIAL LTDA is committed to adopting the best postures

to avoid safety accidents. However, it is necessary to emphasize that no virtual page is entirely safe and risk-free. It is possible that, despite all our security protocols, problems that are exclusively the fault of third parties may occur, such as cybernetic attacks by hackers, or even because of negligence or imprudence of the user/customer. Those of (simplified business name) in any type of conflict, including those of a judicial nature.

In the event of a security accidents that could create significant risk or damage to you or to any of our users/customers, we will notify those affected and the National Authority responsible for Data Protection about the incident, in line with the provisions of the General Law of Data Protection.

## With whom may your data be shared?

To your privacy, the D&S GERACAO DE DEMANDA COMERCIAL LTDA will not share your personal data with unauthorized third party.

Your data may be shared with a future business partner, where we will inform you, which data will be shared and with whom we will share it.

They will receive your data just to the needed extent for providing hired service, and our contracts are guided by the norms of data protection ordained by Brazilian jurisdiction.

However, our partners have their own Privacy Policy, that may differ from this. We recommend reading the documents.

Furthermore, there is also other hypotheses in which your data may be shared, such as:

- Legal determination, requirement, requisition or juridical order, with juridical authorities, administrative or competent governmental.
- In the case of corporate movements such as merging, acquisition and incorporation, automatically
- Protection of the rights of (simplified business name) in any type of conflict, including those of a judicial nature.

## International Data Transfer

Some of the third parties with whom we share your data may be located or have facilities in foreign countries. Under these conditions, in any case, your personal data will be subject to the General Law of Data Protection and other Brazilian data protection legislations.

In that sense, the D&S GERACAO DE DEMANDA COMERCIAL LTDA commits to always adopt efficient standards of cybersecurity for data protection, in the best efforts to ensure and comply with the legislative requirements.

By agreeing to this Privacy Policy, you agree to this sharing, which will take place according to the purposes described in this instrument.

# Cookies or Navigation Data

The D&S GERACAO DE DEMANDA COMERCIAL LTDA uses cookies, which are text files sent by the platform to your computer and stored there, which contain information related to website navigation. In short, cookies are used to improve the user experience.

By accessing our website and consenting to the use of Cookies, you acknowledge and accept the use of a navigation data collection system with the use of cookies in your device.

You can, at any time and at no cost, change permissions, block or refuse Cookies. However, the revocation of consent for certain Cookies may derail the correct functioning of some platform features.

To manage your browser's cookie, just do it directly in the browser settings, in the cookie management area. You can access tutorials on the topic directly from the links bellow:

If you use Internet Explorer

If you use Firefox

If you use Safari

If you use Google Chrome

If you use Microsoft Edge

## Amendment of this Privacy Policy

The current version of the Privacy Policy was formulated and last updated on: 04/06/2021.

We reserve the right to modify this Privacy Policy at any time, mainly in terms of adaptation to any changes made to our website or in the legislative field.

We recommend you review it frequently.

Any changes will come into force from their publication on our website and we will always notify you about the changes that have occurred.

## Responsibility

The D&S GERACAO DE DEMANDA COMERCIAL LTDA provides for the responsibility of agents who work in data processing processes, in accordance with articles 42 to 45 of the General Law of Data Protection. We are committed to keeping this Privacy Policy up to date, observing its provisions and ensuring compliance.

In addition, we are also committed to seeking safe technical and organizational conditions capable of protecting the entire data processing process.

If the National Data Protection Authority requires the adoption of measures in relation to the data processing carried out by our organization, we undertake to follow them.

# Disclaimer

As mentioned in topic 6, although we adopt high security standards meaning to prevent incidents, no virtual page is entirely risk-free. In that sense, the D&S GERACAO DE DEMANDA COMERCIAL LTDA, is not responsible for:

- Any consequence arising from negligence, recklessness, or malpractice of users regarding their individual data. We guarantee and are only responsible for the security of the data processing processes and the fulfilment of the purposes described in this instrument;
- We emphasize that the user is responsible for the confidentiality of access data;
- Malicious actions by third parties, such as hacker attacks, unless proven guilty or deliberate conduct by D&S GERACAO DE DEMANDA COMERCIAL LTDA;
- We emphasize that in case of security incidents that may generate risks or relevant damage for you or any of our users/customers, we will inform those affected and the National Data Protection Authority about the occurred and we will comply with the necessary measures;
- Inaccuracy of the information entered by the user/customer in the records necessary to use the services of D&S GERACAO DE DEMANDA COMERCIAL LTDA; any consequences arising from false information or information entered in bad faith are entirely the responsibility of the user/customer.

## Data Protection Officer

The D&S GERACAO DE DEMANDA COMERCIAL LTDA provides the following means for you to contact us to exercise your rights as holder:

Phone number: +55 47 98821-7796

If you have any questions about this Privacy Policy or about personal data we process, you can contact our Personal Data Protection Officer, through the following channels:

DPO's e-mail: [dpo@intuix.com.br](mailto:dpo@intuix.com.br)

DPO's business number: +55 11 5547-7791

Organization number: + 55 47 98821-7796

Name of the responsible DPO: INTUIX TECNOLOGIA LTDA





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